

Cancellation form

If you wish to cancel the contract, please fill out this form and send it back to us.

To

Company/Owner: Löwen Apotheke

Street: Lichtenaler Str. 3

City: 76530 Baden-Baden

I/we (*) hereby withdraw from the contract concluded by me/us (*) for the purchase of the following goods (*)/the provision of the following service:

.....
.....

Ordered on:

Goods received on:

Name of consumer(s):

Address of the consumer(s):

Place, date:

Signature of the consumer(s) (only for paper notifications)

(*) Delete as applicable.

Cancellation policy

Right of cancellation

You have the right to cancel this contract within fourteen days without giving any reason.

The cancellation period is fourteen days from the day on which you or a third party named by you, who is not the carrier, took possession of the goods (in the

case of regular delivery of goods over a specified period of time, from the day on which you or a third party designated by you, who is not the carrier, took possession of the first goods). To exercise your right of withdrawal, you must inform us

Löwen Apotheke

Lichtentaler Str. 3

76530 Baden-Baden

Germany

Phone: +49 (0) 7221 23874

Fax: +49 (0) 7221 23875

Email: info@loewen-apotheke24.de

Internet: www.loewen-apotheke24.com

by means of a clear statement (e.g., a letter sent by post, fax, or email) of your decision to withdraw from this contract. You may use the withdrawal form provided for this purpose, but this is not mandatory. To comply with the withdrawal period, it is sufficient that you send the notification of your exercise of the right of withdrawal before the expiry of the withdrawal period.

Consequences of revocation

If you revoke this contract, we shall reimburse you for all payments we have received from you, including delivery costs (with the exception of additional costs resulting from your choice of a type of delivery other than the cheapest standard delivery offered by us standard delivery), without delay and at the latest within fourteen days from the day on which we receive notification of your withdrawal from this contract.

For this refund, we will use the same means of payment that you used for the original transaction, unless expressly agreed otherwise with you; in no event will you be charged for this refund.

We may refuse to refund until we have received the goods back or until you have provided proof that you have returned the goods, whichever is earlier. You must return or hand over the goods to us immediately and in any case no later than fourteen days from the date on which you notify us of the cancellation of this contract. The deadline is met if you send the goods before the expiry of the fourteen-day period.

You shall bear the cost of returning the goods.

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You shall only be liable for any loss in value of the goods if this loss in value is attributable to handling of the goods that is not necessary for testing their condition, properties, and functionality.

Exclusion of the right of withdrawal

The right of withdrawal does not apply to delivered goods

- that are not prefabricated and for the manufacture of which an individual selection or determination by the consumer is decisive or that are clearly tailored to the personal needs of the consumer, such as prescription drugs that are manufactured individually for each patient;
- that can spoil quickly or whose expiration date would be quickly exceeded;
- are sealed and are not suitable for return for reasons of health protection or hygiene if their seal has been removed after delivery. This may also include medicines, hygiene products, test strips, or cosmetics, provided that these goods are delivered with a seal and the seal is removed after delivery;
- individual imports and custom-made items, medicines that are not suitable for return for reasons of health protection or hygiene may be excluded.

End of the cancellation policy